

QoS on Hotspot

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Tentang Presenter :

Paul Darius

- Dari Padang – Sumatra Barat - Indonesia
- Pendiri & pemilik Sky Networks Solusindo (2007)
- Mengenal mikrotik pertama kali @ 2004 with RB230+R52
- MTCNA (2011), MTCTCE (2012), MTCUME (2013), MTCRE (2014), MTCINE (2014)

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Gambaran Umum

- Presentasi ini adalah kelanjutan dari presentasi saya sebelumnya pada bulan Oktober 2015 di Yogyakarta, dengan judul “Hotspot on BGP-VPLS Network”
- Diimplementasikan pada sebuah hotel yang muncul setelah gempa besar di Sumatera Barat pada September 2009.
- Sistem lama dibuat oleh pihak lain yang mana menggunakan share single login, sehingga kecepatan yang sama untuk semuanya (staff and tamu).
- Semua bandwidth yang tersedia habis digunakan oleh staff dan tak ada tersisa untuk tamu / guest.

Gambaran Umum (cont.)

- Managemen hotel memutuskan untuk membuat perbedaan kecepatan berdasarkan :
 - Jabatan / posisi pada hotel
 - Tipe kamar tamu
- Konfigurasi yang sama pada presentasi ini berjalan di atas network BGP-VPLS di tempat pelanggan.
- Konfigurasi pada presentasi ini adalah rekonstruksi pada router lab; yakni: RB952Ui-5ac2nD.
- Beberapa data (usermanager) dicopy dari router pelanggan (hotel).

Persiapan

Package List			
	Name	Version	Build Time
	advanced-tools	6.33.3	Dec/03/2015 16:08:10
	dhcp	6.33.3	Dec/03/2015 16:08:10
	hotspot	6.33.3	Dec/03/2015 16:08:10
	mpls	6.33.3	Dec/03/2015 16:08:10
	ppp	6.33.3	Dec/03/2015 16:08:10
	routing	6.33.3	Dec/03/2015 16:08:10
	security	6.33.3	Dec/03/2015 16:08:10
	system	6.33.3	Dec/03/2015 16:08:10
	user-manager	6.33.3	Dec/03/2015 16:08:10
	wireless	6.33.3	Dec/03/2015 16:08:10

Skenario

Pengguna / user terbagi atas 2 kelompok :

- Back Office, dikontrol oleh HRD.
terdiri dari : hotel, management dan staff
- Front Office, dikontrol oleh Reception.
terdiri dari : single, superior, deluxe, suite, family, meeting dan voucher.

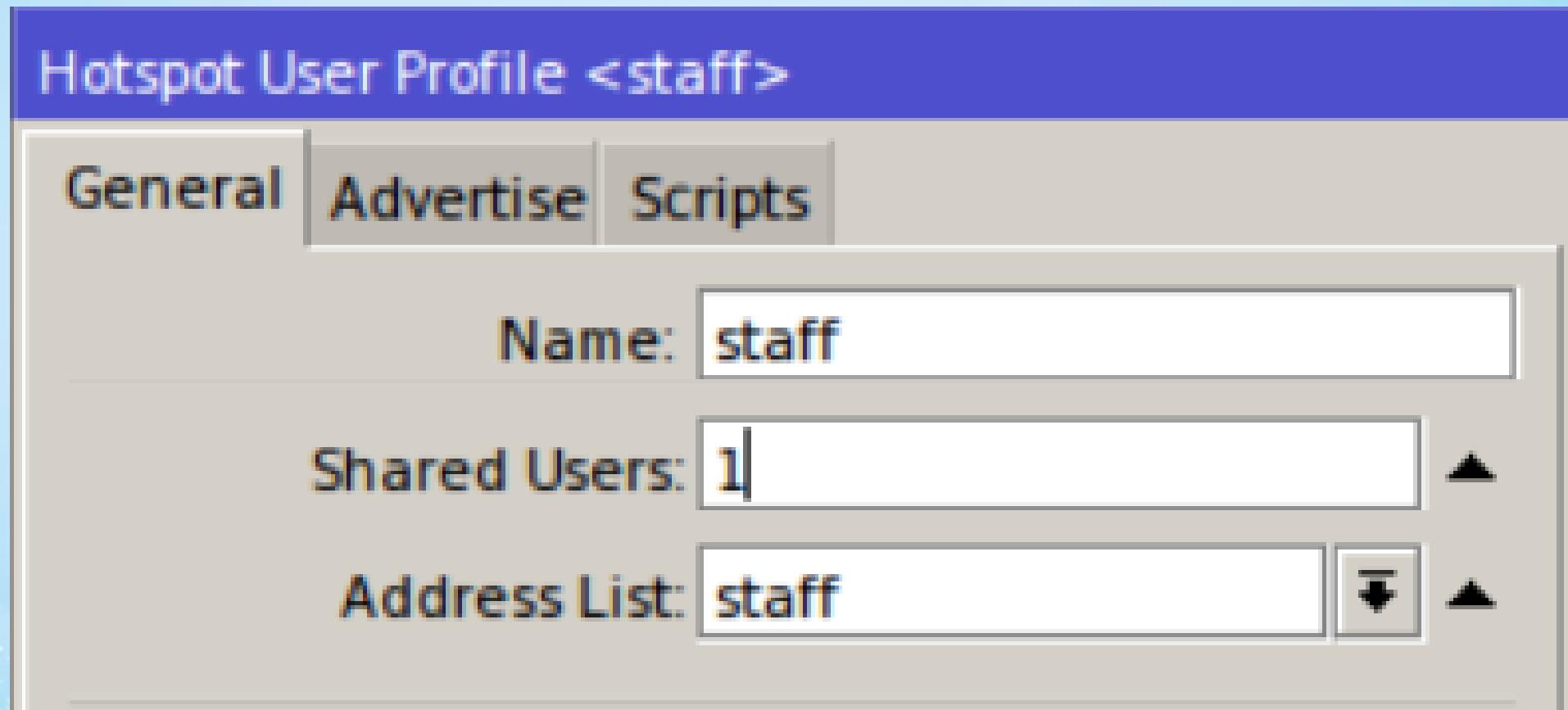
Configuration - Hotspot

```
[admin@SKYnet] > /ip hotspot profile set default login-by=http-chap,http-pap \
\... radius-default-domain=SKYnet split-user-domain=yes use-radius=yes
[admin@SKYnet] > /ip hotspot walled-garden ip add action=accept \
\... dst-address=192.168.88.0/25 disabled=no
[admin@SKYnet] > /ip hotspot add name=SKYnet address-pool=SKYnet \
\... interface=SKYnet profile=default disabled=no
```

Hotspot - User Profile - staff

```
[admin@SKYnet] > /ip hotspot user profile \
\... set [find default=yes] name=staff \
\... address-list=staff idle-timeout=5m \
\... transparent-proxy=yes
```

Hotspot - User Profile - staff (GUI / Winbox)



Hotspot - User Profile - hotel

```
[admin@SKYnet] > /ip hotspot user profile \
\... add name=hotel address-list=hotel \
\... idle-timeout=5m transparent-proxy=yes
```

Lakukan hal yang sama untuk profile lainnya, seperti management, single, superior, deluxe, suite, family, meeting dan voucher.

Hotspot User Profile - GUI

Hotspot

Users User Profiles Active Hosts IP Bindings Service Ports Walled Garden ...

+ - T Find

Name	Idle Timeout	Keepalive Timeout	Shared Users	Address List
deluxe	00:05:00	00:02:00	1	deluxe
family	00:05:00	00:02:00	1	family
hotel	00:05:00	00:02:00	1	hotel
management	00:05:00	00:02:00	1	management
meeting	00:05:00	00:02:00	1	meeting
single	00:05:00	00:02:00	1	single
staff	00:05:00	00:02:00	1	staff
suite	00:05:00	00:02:00	1	suite
superior	00:05:00	00:02:00	1	superior
voucher	00:05:00	00:02:00	1	voucher

10 items

Dynamic Address List

= dari router pelanggan / hotel =

Firewall

Filter Rules NAT Mangle Service Ports Connections Address Lists Layer7 Protocols

+ - ✓ ✎ Find all

	Name	Address	Timeout
D	● deluxe	192.168.101.117	
D	● hotel	192.168.101.93	
D	● meeting	192.168.101.73	
D	● staff	192.168.101.61	
D	● management	192.168.101.51	
D	● staff	192.168.101.37	
D	● staff	192.168.101.29	
D	● staff	192.168.101.28	
D	● meeting	192.168.101.27	
D	● management	192.168.101.21	
D	● management	192.168.101.2	

Mark Connection - hotel

```
[admin@SKYnet] > /ip firewall mangle add chain=prerouting \  
 \.... action=mark-connection src-address-list=hotel \  
 \.... new-connection-mark=hotel comment=hotel
```

Lakukan hal yang sama untuk profile lainnya, seperti staff, management, single, superior, deluxe, suite, family, meeting dan voucher.

Mark Connection - staff (GUI / Winbox)

Mangle Rule <>

General Advanced Extra Action Statistics

Chain: prerouting

Src. Address:

Dst. Address:

General Advanced Extra Action Statistics

Src. Address Li... staff

Dst. Address L...

General Advanced Extra Action Statistics

Action: mark connection

New Connection Mark: staff

Passthrough

Mark Connection - GUI

Firewall

Filter Rules NAT Mangle Service Ports Connections Address Lists Layer7 Protocols

+ - ✓ ✘ ⌂ ⌂ Reset Counters ⌂ Reset All Counters Find all

#	Action	Chain	Connection Mark	Src. Address List	New Packet Mark	New Connection Mark	Comment
0	mark connection	prerouting		hotel		hotel	hotel
1	mark connection	prerouting		management		management	management
2	mark connection	prerouting		staff		staff	staff
3	mark connection	prerouting		staff		single	single
4	mark connection	prerouting		superior		superior	single
5	mark connection	prerouting		deluxe		deluxe	deluxe
6	mark connection	prerouting		suite		suite	suite
7	mark connection	prerouting		family		family	family
8	mark connection	prerouting		meeting		meeting	meeting
9	mark connection	prerouting		voucher		voucher	voucher

30 items (1 selected)

Mark Packet - prerouting - hotel

```
[admin@SKYnet] > /ip firewall mangle add \
\... chain=prerouting connection-mark=hotel \
\... action=mark-packet new-packet-mark=hotel \
\... passthrough=no comment=hotel
```

Lakukan hal yang sama untuk profile lainnya, seperti management, single, superior, deluxe, suite, family, meeting dan voucher.

Mark Packet - prerouting - staff (GUI / Winbox)

Mangle Rule <>

General Advanced Extra Action Statistics

Chain: **prerouting**

Src. Address:

Dst. Address:

Packet Mark:

Connection Mark **staff**

General Advanced Extra Action Statistics

Action: **mark packet**

New Packet Mark: **staff**

Passthrough

Mark Packet - prerouting - GUI

Firewall

Filter Rules NAT Mangle Service Ports Connections Address Lists Layer7 Protocols

+ - ✓ ✗ ⚡ ⚡ 00 Reset Counters 00 Reset All Counters Find all

#	Action	Chain	Connection Mark	Src. Address List	New Packet Mark	New Connection Mark	Comment
10	✓ mark packet	prerouting	hotel		hotel		hotel
11	✓ mark packet	prerouting	management		management		management
12	✓ mark packet	prerouting	staff		staff		staff
13	✓ mark packet	prerouting	single		single		single
14	✓ mark packet	prerouting	superior		superior		superior
15	✓ mark packet	prerouting	deluxe		deluxe		deluxe
16	✓ mark packet	prerouting	suite		suite		suite
17	✓ mark packet	prerouting	family		family		family
18	✓ mark packet	prerouting	meeting		meeting		meeting
19	✓ mark packet	prerouting	voucher		voucher		voucher

30 items (1 selected)

Mark Packet - postrouting - hotel

```
[admin@SKYnet] > /ip firewall mangle add \  
\\... chain=postrouting connection-mark=hotel \  
\\... action=mark-packet new-packet-mark=hotel \  
\\... passthrough=no comment=hotel
```

Lakukan hal yang sama untuk profile lainnya, seperti management, single, superior, deluxe, suite, family, meeting dan voucher.

Mark Packet - postrouting - staff (GUI / Winbox)

Mangle Rule <>

General Advanced Extra Action Statistics

Chain: **postrouting** +/-

Src. Address: ▼

Dst. Address: ▼

Packet Mark: ▼

Connection Mark **staff** +/-

General Advanced Extra Action Statistics

Action: **mark packet** +/-

New Packet Mark: **staff** +/-

Passthrough

Mark Packet - postrouting - GUI

Firewall

Filter Rules NAT Mangle Service Ports Connections Address Lists Layer7 Protocols

+ - ✓ ✗ 🗑️ ⚡ 00 Reset Counters 00 Reset All Counters Find all

#	Action	Chain	Connection Mark	Src. Address List	New Packet Mark	New Connection Mark	Comment
20	✓ mark packet	postrouting	hotel		hotel		hotel
21	✓ mark packet	postrouting	management		management		management
22	✓ mark packet	postrouting	staff		staff		staff
23	✓ mark packet	postrouting	single		single		single
24	✓ mark packet	postrouting	superior		superior		superior
25	✓ mark packet	postrouting	deluxe		deluxe		deluxe
26	✓ mark packet	postrouting	suite		suite		suite
27	✓ mark packet	postrouting	family		family		family
28	✓ mark packet	postrouting	meeting		meeting		meeting
29	✓ mark packet	postrouting	voucher		voucher		voucher

30 items (1 selected)

Queue Type - pcq-upload

```
[admin@SKYnet] > /queue type add \
\... kind=pcq name=pcq-upload \
\... pcq-classifier=src-address
```

Queue Type - pcq-upload-64k

```
[admin@SKYnet] > /queue type add \
\... kind=pcq name=pcq-upload-64k \
\... pcq-classifier=src-address \
\... pcq-rate=64k
```

Lakukan hal yang sama untuk:
pcq-upload-128K, pcq-upload-192K,
pcq-upload-256K, pcq-upload-512K, dan pcq-
upload-1M.

Queue Type - pcq-upload

Queue Type <pcq-upload>	Queue Type <pcq-upload-1024k>
Type Name <input type="text" value="pcq-upload"/>	Type Name <input type="text" value="pcq-upload-1024k"/>
Kind <input type="text" value="pcq"/> <input type="button" value="▼"/>	Kind <input type="text" value="pcq"/> <input type="button" value="▼"/>
Rate <input type="text" value="0"/> bits/s	Rate <input type="text" value="1024k"/> bits/s
Limit <input type="text" value="50"/> KiE	Limit <input type="text" value="50"/> KiE
Total Limi <input type="text" value="2000"/> KiE	Total Limi <input type="text" value="2000"/> KiE
Burst Rate <input type="text"/> ▼ bits/s	Burst Rate <input type="text"/> ▼ bits/s
Burst Threshold <input type="text"/> ▼	Burst Threshold <input type="text"/> ▼
Burst Time <input type="text" value="00:00:10"/>	Burst Time <input type="text" value="00:00:10"/>
Classifiei <input checked="" type="checkbox"/> Src. Address <input type="checkbox"/> Dst. Address	Classifiei <input checked="" type="checkbox"/> Src. Address <input type="checkbox"/> Dst. Address
<input type="checkbox"/> Src. Port <input type="checkbox"/> Dst. Port	<input type="checkbox"/> Src. Port <input type="checkbox"/> Dst. Port

Queue Type GUI - upload

Queue List

Simple Queues Interface Queues Queue Tree Queue Types

Type Name	Kind	Rate	Classifier
pcq-upload	pcq	0	Src. Address
pcq-upload-64k	pcq	64k	Src. Address
pcq-upload-128k	pcq	128k	Src. Address
pcq-upload-192k	pcq	192k	Src. Address
pcq-upload-256k	pcq	256k	Src. Address
pcq-upload-512k	pcq	512k	Src. Address
pcq-upload-1024k	pcq	1024k	Src. Address

17 items (1 selected)

Queue Type - pcq-download

```
[admin@SKYnet] > /queue type add \
\... kind=pcq name=pcq-download \
\... pcq-classifier=dst-address
```

Queue Type - pcq-download-256K

```
[admin@SKYnet] > /queue type add \
\... kind=pcq name=pcq-download-256k \
\... pcq-classifier=dst-address \
\... pcq-rate=256k
```

Lakukan hal yang sama untuk:
pcq-download-384K, pcq-download-512K,
pcq-download-1M, pcq-download-1536K,
pcq-download-2M, pcq-download-3M.

Queue Type - pcq-download

Queue Type <pcq-download>		Queue Type <pcq-download-1024k>	
Type Name	pcq-download	Type Name	pcq-download-1024k
Kind	pcq	Kind	pcq
Rate	0 bits/s	Rate	1M bits/s
Limit	50 KiE	Limit	50 KiE
Total Limi	2000 KiE	Total Limi	2000 KiE
Burst Rate	bits/s	Burst Rate	bits/s
Burst Threshol	▼	Burst Threshol	▼
Burst Time	00:00:10	Burst Time	00:00:10
Classifie	<input type="checkbox"/> Src. Address <input checked="" type="checkbox"/> Dst. Address	<input type="checkbox"/> Src. Address <input checked="" type="checkbox"/> Dst. Address	
	<input type="checkbox"/> Src. Port <input type="checkbox"/> Dst. Port	<input type="checkbox"/> Src. Port <input type="checkbox"/> Dst. Port	

Queue Type GUI - download

Queue List

Simple Queues Interface Queues Queue Tree Queue Types

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Type Name	Kind	Rate	Classifier
pcq-download	pcq	0	Dst. Address
pcq-download-256k	pcq	256k	Dst. Address
pcq-download-384k	pcq	384k	Dst. Address
pcq-download-512k	pcq	512k	Dst. Address
pcq-download-1024k	pcq	1M	Dst. Address
pcq-download-1536k	pcq	1536k	Dst. Address
pcq-download-2048k	pcq	2M	Dst. Address
pcq-download-3096k	pcq	3M	Dst. Address

25 items (1 selected)

Configuration - Queue Tree (1)

```
[admin@SKYnet] > /queue tree add name=UPLOAD parent=ether1 queue=default max-limit=1536k
[admin@SKYnet] > /queue tree add name="01. HOTEL UPLOAD" packet-mark=hotel parent=UPLOAD \
\... priority=1 queue=pcq-upload limit-at=8k max-limit=1536k
[admin@SKYnet] > /queue tree add name="02. MANAGEMENT UPLOAD" packet-mark=management parent=UPLOAD \
\... priority=2 queue=pcq-upload-128k limit-at=8k max-limit=512k
[admin@SKYnet] > /queue tree add name="03. STAFF UPLOAD" packet-mark=staff parent=UPLOAD \
\... priority=8 queue=pcq-upload-64k limit-at=8k max-limit=512k
[admin@SKYnet] > /queue tree add name="04. SINGLE UPLOAD" packet-mark=single parent=UPLOAD \
\... priority=7 queue=pcq-upload-128k limit-at=8k max-limit=1M
[admin@SKYnet] > /queue tree add name="05. SUPERIOR UPLOAD" packet-mark=superior parent=UPLOAD \
\... priority=6 queue=pcq-upload-192k limit-at=8k max-limit=1M
[admin@SKYnet] > /queue tree add name="06. DELUXE UPLOAD" packet-mark=deluxe parent=UPLOAD \
\... priority=5 queue=pcq-upload-256k limit-at=8k max-limit=1M
[admin@SKYnet] > /queue tree add name="07. SUITE UPLOAD" packet-mark=suite parent=UPLOAD \
\... priority=4 queue=pcq-upload-512k limit-at=8k max-limit=1M
[admin@SKYnet] > /queue tree add name="08. FAMILY UPLOAD" packet-mark=family parent=UPLOAD \
\... priority=3 queue=pcq-upload-1024k limit-at=8k max-limit=1M
[admin@SKYnet] > /queue tree add name="09. MEETING UPLOAD" packet-mark=meeting parent=UPLOAD \
\... priority=2 queue=pcq-upload-256k limit-at=8k max-limit=1M
[admin@SKYnet] > /queue tree add name="10. VOUCHER UPLOAD" packet-mark=voucher parent=UPLOAD \
\... priority=7 queue=pcq-upload-128k limit-at=8k max-limit=512k
```

Queue Tree - Upload

Queue <UPLOAD>		Queue <02. MANAGEMENT UPLOAD>	
General		General	
Name	UPLOAD	Name	02. MANAGEMENT UPLOAD
Parent	ether1	Parent	UPLOAD
Packet Mark:		Packet Mark:	management
Queue Type	default	Queue Type	pcq-upload-128k
Priority:	8	Priority:	2
Bucket Size	0.100	Bucket Size	0.100
Limit At		Limit At	8k
Max Limit	1536k	Max Limit	512k

Configuration - Queue Tree (2)

```
[admin@SKYnet] > /queue tree add name=DOWNLOAD parent=SKYnet queue=default max-limit=10M
[admin@SKYnet] > /queue tree add name="01. HOTEL DOWNLOAD" packet-mark=hotel parent=DOWNLOAD \
\... priority=1 queue=pcq-download limit-at=64k max-limit=10M
[admin@SKYnet] > /queue tree add name="02. MANAGEMENT DOWNLOAD" packet-mark=management parent=DOWNLOAD \
\... priority=2 queue=pcq-download-384k limit-at=64k max-limit=2M
[admin@SKYnet] > /queue tree add name="03. STAFF DOWNLOAD" packet-mark=staff parent=DOWNLOAD \
\... priority=8 queue=pcq-download-256k limit-at=64k max-limit=1536k
[admin@SKYnet] > /queue tree add name="04. SINGLE DOWNLOAD" packet-mark=single parent=DOWNLOAD \
\... priority=7 queue=pcq-download-512k limit-at=64k max-limit=8M
[admin@SKYnet] > /queue tree add name="05. SUPERIOR DOWNLOAD" packet-mark=superior parent=DOWNLOAD \
\... priority=6 queue=pcq-download-1024k limit-at=64k max-limit=8M
[admin@SKYnet] > /queue tree add name="06. DELUXE DOWNLOAD" packet-mark=deluxe parent=DOWNLOAD \
\... priority=5 queue=pcq-download-1536k limit-at=64k max-limit=8M
[admin@SKYnet] > /queue tree add name="07. SUITE DOWNLOAD" packet-mark=suite parent=DOWNLOAD \
\... priority=4 queue=pcq-download-2048k limit-at=64k max-limit=8M
[admin@SKYnet] > /queue tree add name="08. FAMILY DOWNLOAD" packet-mark=family parent=DOWNLOAD \
\... priority=3 queue=pcq-download-3096k limit-at=64k max-limit=8M
[admin@SKYnet] > /queue tree add name="09. MEETING DOWNLOAD" packet-mark=meeting parent=DOWNLOAD \
\... priority=2 queue=pcq-download-512k limit-at=64k max-limit=8M
[admin@SKYnet] > /queue tree add name="10. VOUCHER DOWNLOAD" packet-mark=voucher parent=DOWNLOAD \
\... priority=7 queue=pcq-download-384k limit-at=64k max-limit=8M
```

Queue Tree - Download

Queue <DOWNLOAD>	Queue <02. MANAGEMENT DOWNLOAD>
General	General
Name <input type="text" value="DOWNLOAD"/>	Name <input type="text" value="02. MANAGEMENT DOWNLOAD"/>
Parent <input type="text" value="SKYnet"/> <input type="button" value="▼"/>	Parent <input type="text" value="DOWNLOAD"/> <input type="button" value="▼"/>
Packet Mark: <input type="text"/>	Packet Mark: <input type="text"/> <input type="button" value="▲"/> <input type="button" value="▼"/>
Queue Type <input type="text" value="default"/> <input type="button" value="▼"/>	Queue Type <input type="text" value="pcq-download-384k"/> <input type="button" value="▼"/>
Priority: <input type="text" value="8"/>	Priority: <input type="text" value="2"/>
Bucket Size <input type="text" value="0.100"/>	Bucket Size <input type="text" value="0.100"/>
Limit At <input type="text"/> <input type="button" value="▼"/> bits/s	Limit At <input type="text" value="64k"/> <input type="button" value="▲"/> bits/s
Max Limit <input type="text" value="10M"/> <input type="button" value="▲"/> bits/s	Max Limit <input type="text" value="2M"/> <input type="button" value="▲"/> bits/s

Queue Tree - GUI

= dari router pelanggan / hotel =

Queue List

Simple Queues Interface Queues Queue Tree **Queue Types**

+ - ✓ ✎ T Reset Counters 00 Reset All Counters Find

Name	Parent	Packet Marks	Queue Type	Priority	Lim... it	Max Li... mit	Avg. Rate	Bytes	Packets
DOWNLOAD	hotspot		default	8	64k	10M	360.1 kbps	311.0 GiB	270 414 968
01. HOTEL DOWNLOAD	DOWNLOAD	hotel	pcq-download	1	64k	10M	0 bps	1856.8 MiB	1 486 355
02. MANAGEMENT DOWNLOAD	DOWNLOAD	management	pcq-download-384k	2	64k	2M	14.1 kbps	84.9 GiB	72 370 496
03. STAFF DOWNLOAD	DOWNLOAD	staff	pcq-download-256k	8	64k	1536k	264.9 kbps	37.8 GiB	36 202 412
04. SINGLE DOWNLOAD	DOWNLOAD	single	pcq-download-512k	7	64k	8M	0 bps	4056.1 MiB	3 251 250
05. SUPERIOR DOWNLOAD	DOWNLOAD	superior	pcq-download-1024k	6	64k	8M	0 bps	76.9 GiB	66 423 945
06. DELUXE DOWNLOAD	DOWNLOAD	deluxe	pcq-download-1536k	5	64k	8M	0 bps	76.7 GiB	65 602 583
07. SUITE DOWNLOAD	DOWNLOAD	suite	pcq-download-2048k	4	64k	8M	0 bps	13.2 GiB	11 805 948
08. FAMILY DOWNLOAD	DOWNLOAD	family	pcq-download-3096k	3	64k	8M	0 bps	6.4 GiB	4 861 060
09. MEETING DOWNLOAD	DOWNLOAD	meeting	pcq-download-512k	2	64k	3M	89.1 kbps	6.3 GiB	5 419 602
10. VOUCHER DOWNLOAD	DOWNLOAD	voucher	pcq-download-384k	7	64k	2M	0 bps	3152.9 MiB	2 991 403
UPLOAD	pppoe-indihome		default	8		1536k	84.4 kbps	58.3 GiB	238 332 288
01. HOTEL UPLOAD	UPLOAD	hotel	pcq-upload	1	8k	1536k	0 bps	39.2 MiB	282 157
02. MANAGEMENT UPLOAD	UPLOAD	management	pcq-upload-128k	2	8k	512k	1760 bps	5.7 GiB	46 011 328
03. STAFF UPLOAD	UPLOAD	staff	pcq-upload-64k	8	8k	512k	10.7 kbps	3939.0 MiB	19 910 450
04. SINGLE UPLOAD	UPLOAD	single	pcq-upload-128k	7	8k	1M	0 bps	274.2 MiB	1 154 168
05. SUPERIOR UPLOAD	UPLOAD	superior	pcq-upload-192k	6	8k	1M	0 bps	6.5 GiB	32 497 520
06. DELUXE UPLOAD	UPLOAD	deluxe	pcq-upload-256k	5	8k	1M	0 bps	6.7 GiB	31 139 403
07. SUITE UPLOAD	UPLOAD	suite	pcq-upload-512k	4	8k	1M	0 bps	3567.5 MiB	5 534 389
08. FAMILY UPLOAD	UPLOAD	family	pcq-upload-1024k	3	8k	1M	0 bps	137.2 MiB	1 180 654
09. MEETING UPLOAD	UPLOAD	meeting	pcq-upload-256k	2	8k	1M	5.9 kbps	537.2 MiB	2 837 006
10. VOUCHER UPLOAD	UPLOAD	voucher	pcq-upload-128k	7	8k	512k	0 bps	384.7 MiB	1 863 839

Configuration – Radius, Clock and Usermanager

```
[admin@SKYnet] > /radius add address=127.0.0.1 domain=SKYnet \
\... secret="MySecret" service=hotspot disabled=no
[admin@SKYnet] > /radius incoming set accept=yes port=1700

[admin@SKYnet] > /system clock set time-zone-name=Asia/Jakarta
[admin@SKYnet] > /system ntp client set enabled=yes \
\... server-dns-names=216.110.36.245,198.72.72.10

[admin@SKYnet] > /tool user-manager customer set [find login=admin] time-zone=+07:00
[admin@SKYnet] > /tool user-manager customer add login=front-office parent=admin permissions=read-write
[admin@SKYnet] > /tool user-manager customer add login=back-office parent=admin permissions=full

[admin@SKYnet] > /tool user-manager router add name="Main Router" \
\... customer=admin ip-address=127.0.0.1 shared-secret="MySecret" \
\... use-coa=yes coa-port=1700 log=auth-fail
```

Radius Configuration

Radius Server <127.0.0.1>

General Status

Service	<input type="checkbox"/> ppp	<input type="checkbox"/> login
	<input checked="" type="checkbox"/> hotspot	<input type="checkbox"/> wireless
	<input type="checkbox"/> dhcp	

Called ID:

Domain: SKYnet

Address: 127.0.0.1

Secret: MySecret

Authentication Port: 1812

Accounting Port: 1813

Timeout: 300 ms

Radius Incoming

Accept

Port: 1700

Usermanager - Customer

	▽ Login	▽ Parent	▽ Permissions
<input type="checkbox"/>	admin		Owner
<input type="checkbox"/>	front-office	admin	Read write
<input type="checkbox"/>	back-office	admin	Full

Usermanager - Router = dibuat by admin =

Router details X

▲ Main

Name:

Owner:

IP address:

Shared secret:

Time zone:

Disabled:

Log events:

- Authorization success
- Authorization failure
- Accounting success
- Accounting failure

▲ Radius incoming

CoA support:

CoA port:

▼ Request statistics

Usermanager - Limitation

Usermanager - Limitation				
	Profiles	Limitations		
	Add	Edit		
□	▽ Name	▽ Group name	▽ Uptime	▽ Owner
□	hotel	hotel		back-office
□	management	management		back-office
□	staff	staff		back-office
□	single	single		front-office
□	superior	superior		front-office
□	deluxe	deluxe		front-office
□	suite	suite		front-office
□	family	family		front-office
□	meeting	meeting		front-office
□	voucher	voucher	1h	front-office

Usermanager - Limitation (Console)

```
[admin@SKYnet] > /tool user-manager profile limitation \
\.... add name=hotel group-name=hotel
[admin@SKYnet] > /tool user-manager profile limitation \
\.... add name=management group-name=management
[admin@SKYnet] > /tool user-manager profile limitation \
\.... add name=staff group-name=staff

[admin@SKYnet] > /tool user-manager profile limitation \
\.... add name=single group-name=single
[admin@SKYnet] > /tool user-manager profile limitation \
\.... add name=superior group-name=superior
[admin@SKYnet] > /tool user-manager profile limitation \
\.... add name=deluxe group-name=deluxe
[admin@SKYnet] > /tool user-manager profile limitation \
\.... add name=suite group-name=suite
[admin@SKYnet] > /tool user-manager profile limitation \
\.... add name=family group-name=family
[admin@SKYnet] > /tool user-manager profile limitation \
\.... add name=meeting group-name=meeting
[admin@SKYnet] > /tool user-manager profile limitation \
\.... add name=voucher group-name=voucher uptime-limit=1h
```

Usermanager - Profile = back-office =

Profiles Limitations

Profile:	hotel	<input type="button" value="+"/>
Name:	hotel	
Name for users:		
Owner:	back-office	
Validity:		
Starts:	At first logon	
Price:	0.00	
Shared users:	1	

Profile limitations

<input type="checkbox"/>	Active	Constraints
<input type="checkbox"/>	Always	Group name: hotel

Tambahkan profile management dan staff dengan setting yang sama dan limitation masing-masing.

Owned by back-office and without validity.

Usermanager - Profile = front-office =

Profiles	Limitations
Profile: single	<input style="float: right;" type="button" value="+"/>
Name: single	
Name for users:	
Owner: front-office	
Validity: 1d	
Starts: At first logon	
Price: 0.00	
Shared users: 1	
<input type="button" value="Save profile"/>	<input type="button" value="Remove profile"/>
Profile limitations	
<input type="checkbox"/> Active	Constraints
<input type="checkbox"/> Always	Group name: single
<input type="button" value="Add new limitation"/>	<input type="button" value="Remove selected limitations"/>

Tambahkan profile superior, deluxe, suite, family, and meeting dengan setting yang sama dan limitation masing-masing.

Owned by front-office and validity period 1d.

Usermanager - Profile = voucher =

Profiles Limitations

Profile:	voucher	+
Name:	voucher	
Name for users:		
Owner:	front-office	
Validity:	1d	
Starts:	At first logon	
Price:	0.00	
Shared users:	1	

Owned by front-office and validity period 1d.

Save profile Remove profile

Profile limitations

<input type="checkbox"/>	Active	Constraints
<input type="checkbox"/>	Always	Uptime Limit: 1h Group name: voucher

Add new limitation Remove selected limitations

Usermanager - Profile (Console)

```
[admin@SKYnet] > /tool user-manager profile add owner=back-office \
\.... override-shared-users=1 starts-at=logon name="hotel"
[admin@SKYnet] > /tool user-manager profile add owner=back-office \
\.... override-shared-users=1 starts-at=logon name="management"
[admin@SKYnet] > /tool user-manager profile add owner=back-office \
\.... override-shared-users=1 starts-at=logon name="staff"

[admin@SKYnet] > /tool user-manager profile add owner=front-office \
\.... override-shared-users=1 starts-at=logon validity=1d name="single"
[admin@SKYnet] > /tool user-manager profile add owner=front-office \
\.... override-shared-users=1 starts-at=logon validity=1d name="superior"
[admin@SKYnet] > /tool user-manager profile add owner=front-office \
\.... override-shared-users=1 starts-at=logon validity=1d name="deluxe"
[admin@SKYnet] > /tool user-manager profile add owner=front-office \
\.... override-shared-users=1 starts-at=logon validity=1d name="suite"
[admin@SKYnet] > /tool user-manager profile add owner=front-office \
\.... override-shared-users=1 starts-at=logon validity=1d name="family"
[admin@SKYnet] > /tool user-manager profile add owner=front-office \
\.... override-shared-users=1 starts-at=logon validity=1d name="meeting"
[admin@SKYnet] > /tool user-manager profile add owner=front-office \
\.... override-shared-users=1 starts-at=logon validity=1d name="voucher"
```

Usermanager - Profile-Limitation (Console)

```
[admin@SKYnet] > /tool user-manager profile \
\.... profile-limitation add profile=hotel limitation=hotel
[admin@SKYnet] > /tool user-manager profile \
\.... profile-limitation add profile=management limitation=management
[admin@SKYnet] > /tool user-manager profile \
\.... profile-limitation add profile=staff limitation=staff
[admin@SKYnet] > /tool user-manager profile \
\.... profile-limitation add profile=single limitation=single
[admin@SKYnet] > /tool user-manager profile \
\.... profile-limitation add profile=superior limitation=superior
[admin@SKYnet] > /tool user-manager profile \
\.... profile-limitation add profile=deluxe limitation=deluxe
[admin@SKYnet] > /tool user-manager profile \
\.... profile-limitation add profile=suite limitation=suite
[admin@SKYnet] > /tool user-manager profile \
\.... profile-limitation add profile=family limitation=family
[admin@SKYnet] > /tool user-manager profile \
\.... profile-limitation add profile=meeting limitation=meeting
[admin@SKYnet] > /tool user-manager profile \
\.... profile-limitation add profile=voucher limitation=voucher
```

Usermanager – Add User

= view oleh back-office =

User details X

▼ Main

Username:

Password:

Disabled:

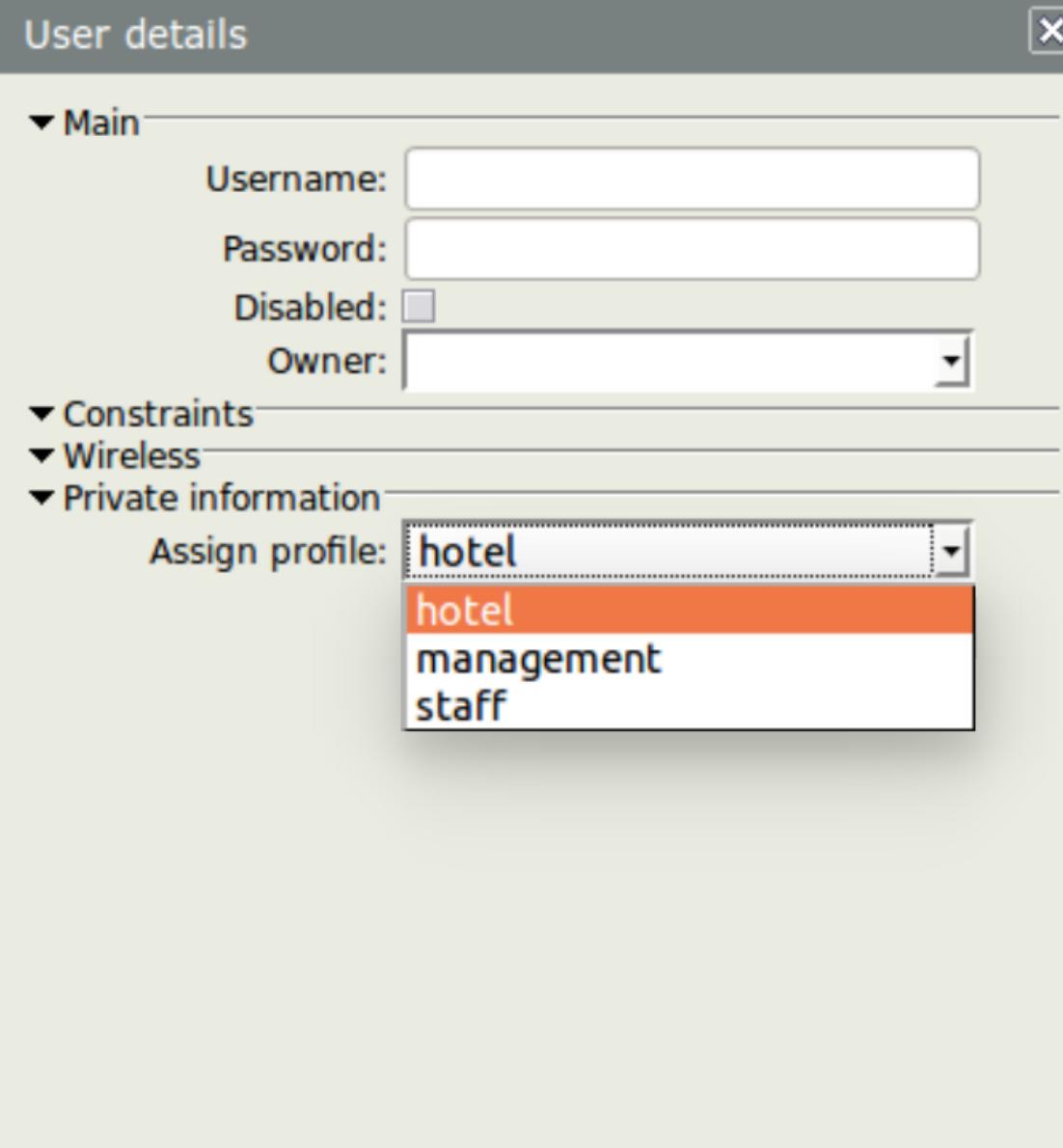
Owner:

▼ Constraints

▼ Wireless

▼ Private information

Assign profile: hotel
management
staff



Usermanager – Add User

= view oleh front-office =

User details X

▼ Main

Username:

Password:

Disabled:

Owner:

▼ Constraints

▼ Wireless

▼ Private information

Assign profile: deluxe
family
meeting
single
suite
superior
voucher

Usermanager - Add User

= view oleh admin =

User details X

▼ Main

Username:

Password:

Disabled:

Owner:

▼ Constraints

▼ Wireless

▼ Private information

Assign profile: deluxe
family
hotel
management
meeting
single
staff
suite
superior
voucher

Usermanager - Userlist

= view oleh backoffice - dari router pelanggan =

	<input type="checkbox"/> Username	<input type="checkbox"/> Uptime Used	<input type="checkbox"/> Last used IP	<input type="checkbox"/> Last used MAC	<input type="checkbox"/> Actual profile
1	S [REDACTED]	10h20m8s	192.168.101.46	5C:96:9D:79:C8:1D	hotel
2	S [REDACTED]	3w14h55m51s	192.168.101.93	34:23:BA:84:E5:D8	hotel
	J [REDACTED]	3w4d14h51m39s	192.168.101.102	A8:1B:5A:B0:A4:93	management
	A [REDACTED]	5w3d55m54s	192.168.101.51	E8:BB:A8:89:3F:05	management
	S [REDACTED]	15h35m18s	192.168.101.67	00:03:7E:E8:02:E9	management
	R [REDACTED]	2w4d19h43m29s	192.168.101.47	14:DD:A9:5B:B6:D6	management
	E [REDACTED]	1w2d11h22m25s	192.168.101.7	90:F6:52:46:E6:E0	management
	R [REDACTED]	8w6d13h55m5s	192.168.101.2	20:16:D8:50:00:BF	management
	R [REDACTED]	1d35m32s	192.168.101.125	BC:6E:64:8B:A9:64	management
	R [REDACTED]	5w9h26m43s	192.168.101.61	A0:93:47:2B:48:F0	staff
	R [REDACTED]	3w5d1h28m12s	192.168.101.28	14:DD:A9:A6:98:79	staff
	C [REDACTED]	3w4d22h56m56s	192.168.101.41	A8:1B:5A:0C:AE:D2	staff
	T [REDACTED]	2h4m18s	192.168.101.126	30:AA:BD:C0:F1:60	staff
	R [REDACTED]	2d18h53m52s	192.168.101.36	CC:07:E4:60:98:FB	staff
	B [REDACTED]	3w5d2h45m9s	192.168.101.126	C8:7D:65:02:1B:53	staff
	R [REDACTED]	1w16h34m4s	192.168.101.2	20:16:D8:50:00:BF	staff
	R [REDACTED]	3w1d3h49m57s	192.168.101.19	BC:20:10:45:24:7C	staff
	R [REDACTED]	3w1d14h10m23s	192.168.101.44	14:DD:A9:A6:40:31	staff
	R [REDACTED]	2w4d15h10m35s	192.168.101.45	B0:9F:BA:D7:57:B4	staff
	R [REDACTED]	4d10h13m26s	192.168.101.58	E4:EC:10:DD:1B:7A	staff

Usermanager - Userlist

= view oleh fontoffice - dari router pelanggan =

	<input type="checkbox"/>	<input type="checkbox"/> Username	<input type="checkbox"/> Password	<input type="checkbox"/> Uptime Used	<input type="checkbox"/> Last used IP	<input type="checkbox"/> Last used MAC	<input type="checkbox"/> Time left	<input type="checkbox"/> Till time	<input type="checkbox"/> Total time left	<input type="checkbox"/> Actual profile
1	<input type="checkbox"/>	andri1	107	4h7m46s	192.168.101.124	E4:F8:EF:89:0B:31		Unknown		
2	<input type="checkbox"/>	fanny1	212	1h46m14s	192.168.101.8	E8:2A:EA:BD:E5:AC		Unknown		
3	<input type="checkbox"/>	fanny2	212	2h32m11s	192.168.101.8	E8:2A:EA:BD:E5:AC		Unknown		
4	<input type="checkbox"/>	febri1	306	20m8s	192.168.101.38	E0:CB:EE:B5:2E:23		Unknown		deluxe
5	<input type="checkbox"/>	andri2	107	5h15m18s	192.168.101.41	A8:1B:5A:0C:AE:D2		Unknown		superior
6	<input type="checkbox"/>	loan	102	6h54m55s	192.168.101.86	D8:CF:9C:57:4A:74		Unknown		superior
7	<input type="checkbox"/>	angga	205	6h59m	192.168.101.56	7C:0B:C6:00:99:FC		Unknown		superior
8	<input type="checkbox"/>	jose	209	4h50m1s	192.168.101.66	08:62:66:B2:00:F6		Unknown		superior
9	<input type="checkbox"/>	al hafri	206	6h58m7s	192.168.101.99	04:1B:BA:BD:FF:E5		Unknown		superior
10	<input type="checkbox"/>	ROL6sr	vyz		0.0.0.0		Unknown	Unknown	1d	voucher
11	<input type="checkbox"/>	ELDkjf	v9s		0.0.0.0			01/09/2016 05:02:52		voucher
12	<input type="checkbox"/>	ELDjrs	rtr		0.0.0.0		Unknown	Unknown	1d	voucher
13	<input type="checkbox"/>	ELDdm5	wxq		0.0.0.0		Unknown	Unknown	1d	voucher
14	<input type="checkbox"/>	ELDhzg	nub		0.0.0.0		Unknown	Unknown	1d	voucher
15	<input type="checkbox"/>	EDL98x	r2h		0.0.0.0		Unknown	Unknown	1d	voucher
16	<input type="checkbox"/>	EDL443	zsw		0.0.0.0			Unknown		voucher
17	<input type="checkbox"/>	KOj7w	ndt		0.0.0.0		Unknown	Unknown	1d	voucher
18	<input type="checkbox"/>	KOd6k	x67		0.0.0.0		Unknown	Unknown	1d	voucher
19	<input type="checkbox"/>	KOnhr	e3k		0.0.0.0		Unknown	Unknown	1d	voucher
20	<input type="checkbox"/>	KOz9h	787		0.0.0.0		Unknown	Unknown	1d	voucher

Kesimpulan (1)

- Mikrotik dengan RouterOS mengatur hotspot, mangle dan Qos (Queue Tree).
- Radius (User Manager) mengatur management user dan pengelompokannya.
- Pengaturan kelompok user pada hotspot berada pada menu Hotspot - User Profile.
- Pengaturan kelompok user pada user manager berada pada Profile.
- Limitation pada User Manager merupakan penghubung kelompok user antara Mikrotik (RouterOS) dengan Radius (User Manager).
- Profile-Limitation adalah link / penghubung antara Profile dan Limitation.

Kesimpulan (2)

- Back office (office) memiliki Full rights untuk login internal hotel; pemilik, management and staff.
- Front office (f0) memiliki Read-Write rights untuk seluruh login tamu hotel, tapi tidak memiliki kuasa untuk menghapus.
- Admin punya satu tugas baru; menghapus login yang tidak terpakai yang pernah dibuat oleh front office (f0) dan dibandingkan dengan data daftar tamu hotel.

Kesimpulan (3)

- Login yang dibuat oleh admin bisa dilihat oleh front office maupun back office. Oleh karena itu admin tidak disarankan untuk membuat login.
- Untuk alasan keamanan, disarankan untuk :
 - Menambah firewall; seperti menutup tcp & udp 53, 3128, dan 8080 dari luar / internet.
 - Proteksi port 20-23, 80 dan 8129 dari luar / internet, misalnya dengan knock.

Saran dan atau pertanyaan ?

Thank you for watching this presentation.

**For any other further enquiries, please email
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