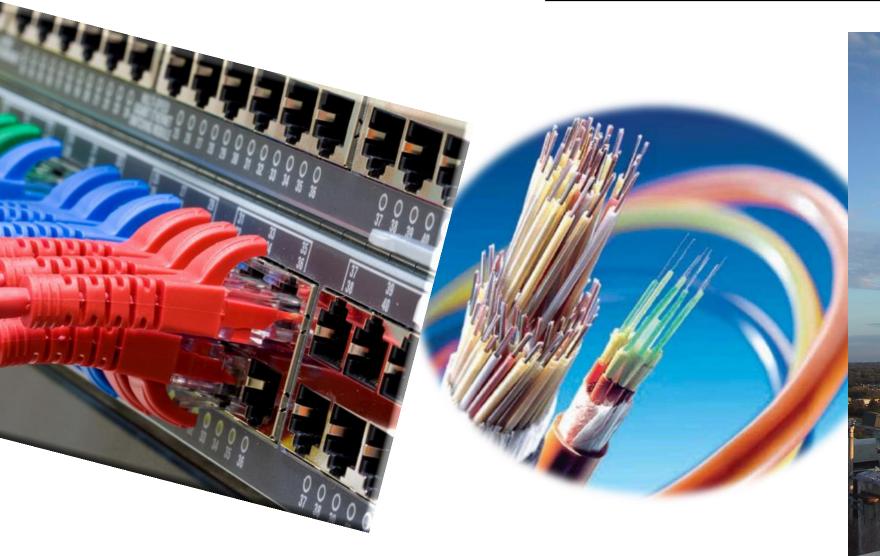


The Operator!





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Welcome

Case study on deployment of RouterOS products in Africa

MUM Kenya January 30, 2018

By: Michael Omondi



Who am I?

Name: Michael Omondi

Preferred Name: Mike

10+ years in the IT industry.

Introduced to Mikrotik in 2014

Areas of interest:

- ✓ ISP Solutions
- ✓ Wireless Services
- ✓ Network Security

Certifications

- ✓ Mikrotik:- MTCNA, MTCRE, MTCWE, MTCTCE & MTCINE
- ✓ Other Vendors:- Cisco, CompTIA, Vmware, Solarwinds, Ubiquiti, Cyberoam



Who Are We?

We are an IT company

- Training
- Consultancy
- Design, deployment and management of computer networks
- Server deployment and management
- Cloud services (storage, backup & archiving, web & application hosting etc.), Data Center Virtualization and many more.



Goal

Provide insight into challenges facing Network operators in the African continent and how MikroTik RouterOS is the solution



Introduction

• Network operators (ISPs, WISPs, large corporates, SMEs and SOHOs) in their quest to build robust, scalable, efficient and secure data networks face a myriad of challenges in the continent.



Introduction...

 Having traveled to 13 countries in the continent and interacted with operators at various levels, I would like to explore these challenges and suggest solutions based on MikroTik product offering.



Challenge No.1

 Total Cost of ownership of network equipment and software.

This entails;

- a) Acquisition
- **b)** Operational expenses e.g licensing, power consumption etc.





Solution No.1

 MikroTik RouterBoard/RouterOS are the most graciously priced enterprise grade products in the market.



Solution No.1..

 At the apex of their offering is the CCR1072-1G-8S+, a multicore processor router with a whooping 16GB RAM, 8x10G interfaces at a paltry \$3,050.





Solution No.1...

Level number	0 (Trial mode)	1 (Free Demo)	3 (WISP CPE)	4 (WISP)	5 (WISP)	6 (Controller)
Price	no keyr₽	registration required ₽	volume only由	\$45	\$95	\$250
Initial Config Support	-	-	-	15 days	30 days	30 days
Wireless AP	24h trial	-	-	yes	yes	yes
Wireless Client and Bridge	24h trial	-	yes	yes	yes	yes
RIP, OSPF, BGP protocols	24h trial	-	yes(*)	yes	yes	yes
EoIP tunnels	24h trial	1	unlimited	unlimited	unlimited	unlimited
PPPoE tunnels	24h trial	1	200	200	500	unlimited
PPTP tunnels	24h trial	1	200	200	500	unlimited
L2TP tunnels	24h trial	1	200	200	500	unlimited
OVPN tunnels	24h trial	1	200	200	unlimited	unlimited
VLAN interfaces	24h trial	1	unlimited	unlimited	unlimited	unlimited
HotSpot active users	24h trial	1	1	200	500	unlimited
RADIUS client	24h trial	-	yes	yes	yes	yes
Queues	24h trial	1	unlimited	unlimited	unlimited	unlimited
Web proxy	24h trial	-	yes	yes	yes	yes
User manager active sessions	24h trial	1	10	20	50	Unlimited
Number of KVM guests	none	1	Unlimited	Unlimited	Unlimited	Unlimited

- The Router ships with RouterOS Level 6 (L6) license
- This is the highest/unlimited (Controller) level software license
- There are no annual subscription fees
- Updates are for life



Solution No.1...

- This Router is very power efficient as it consumes only 125W.
- It features a Dual AC input (100-240V)

For more information, visit

https://mikrotik.com/product/CCR1072-1G-8Splus



Challenge No.2

Network Administration overhead

Operators are subjected by product vendors to extremely complex user interfaces.

This forces network admins to rely on 3rd party tools to administrate these 'powerful' & sophisticated equipment.



Solution No.2

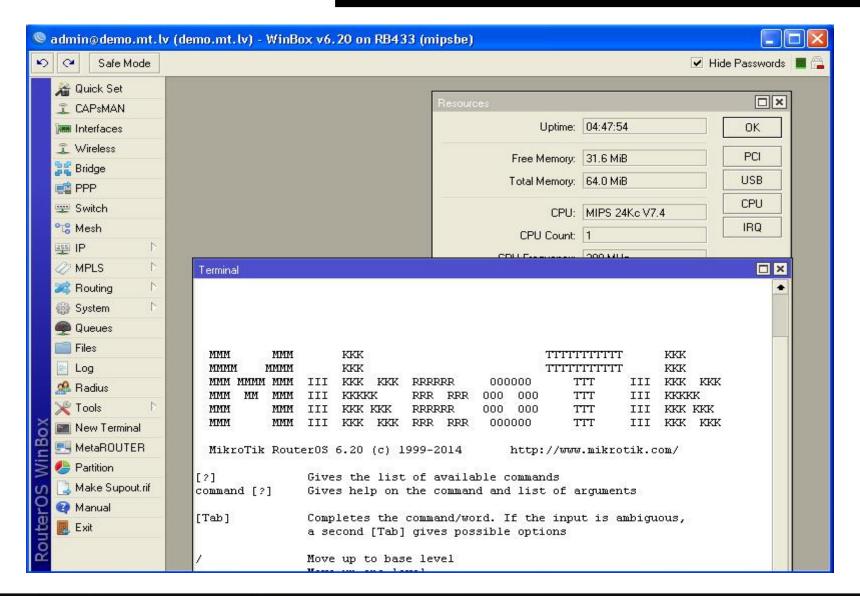
To simplify access to configuration interface, MikroTik offers admins 'WINBOX'

- Winbox is a user-friendly GUI tool
- Creates encrypted connection to devices
- Allows connection on both Layer 2 & 3





Winbox





Challenge No.3

Distribution Channels

There are very few distributors & resellers for other vendors' products. Often times operators have to place purchase orders at least four weeks in advance.



Challenge No.3..

• Distribution Channels (cont.)

Bureaucracy in the distribution chain makes it almost impossible for operators to be fluid.

They cannot provision networks on short notices



Solution No.3

 MikroTik has an extensive distribution network covering at least 27 countries in the African continent.

These army of distributors and resellers always have products in stock unlike distributors for other vendors who are just speculative resellers.



Local Chain

Some of the distributors in Kenya include:









Challenge No.4

Network-wide visibility & Monitoring

Network topology diagrams and documentation form the basis of a well managed and easy to troubleshoot network infrastructure!



Challenge No.4..

Network-wide visibility & Monitoring

Monitoring and alerting systems go along way in enhancing our response to issues thereby reducing downtime.



Challenge No.4..

Network-wide visibility & Monitoring

Unfortunately the market is awash with substandard, nonfunctional mapping and monitoring tools as well as overpriced complex solutions



Solution No.4

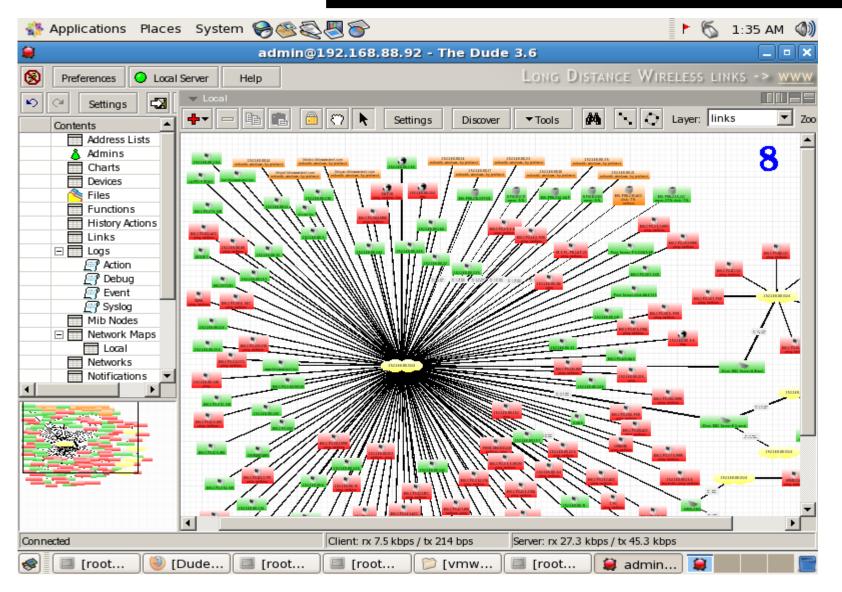
 MikroTik offers a solution in form of "DUDE"

Dude is a vendor neutral, easy-to-use network management tool.

It does monitoring and alerting
It does auto-discovery of network topology



The DUDE





Solution No.4..

The best part about this 'DUDE' is that it's

absolutely

FREE





Challenge No.5

Training and Certification

Training and certification for other vendors' products is shrouded in mystery!

It's intimidating

It's expensive

Shortage of official (authorized) trainers

Certificates are not issued promptly upon passing the tests



Challenge No.5..

Training and Certification

Quality assurance standards' bodies often require operators to provide competence certificates of its engineers.

In some cases this is used to determine eligibility of an operator for contracts/tenders



Solution No.5

 MikroTik certification training program is decentralized allowing authorized training partners to offer courses across the globe.

 Courses are designed with plenty of LAB activities to enhance learners understanding and overall class experience.



Training & Certification





McCharles Consulting Local Training Partners L I M I T E D



https://www.mccharlesconsulting.net











Challenge No.6

Technical Support

Access to quality, timely & affordable technical support is always one of the major deciding points when acquiring a product.

Majority of vendors either lack capacity to efficiently handle large number of support requests or are too expensive or take forever to respond to support calls.



Solution No.6

 MikroTik are keen on supporting their products to ensure that operators reap the benefits of choosing RouterOS.

There are several avenues where one may obtain support services

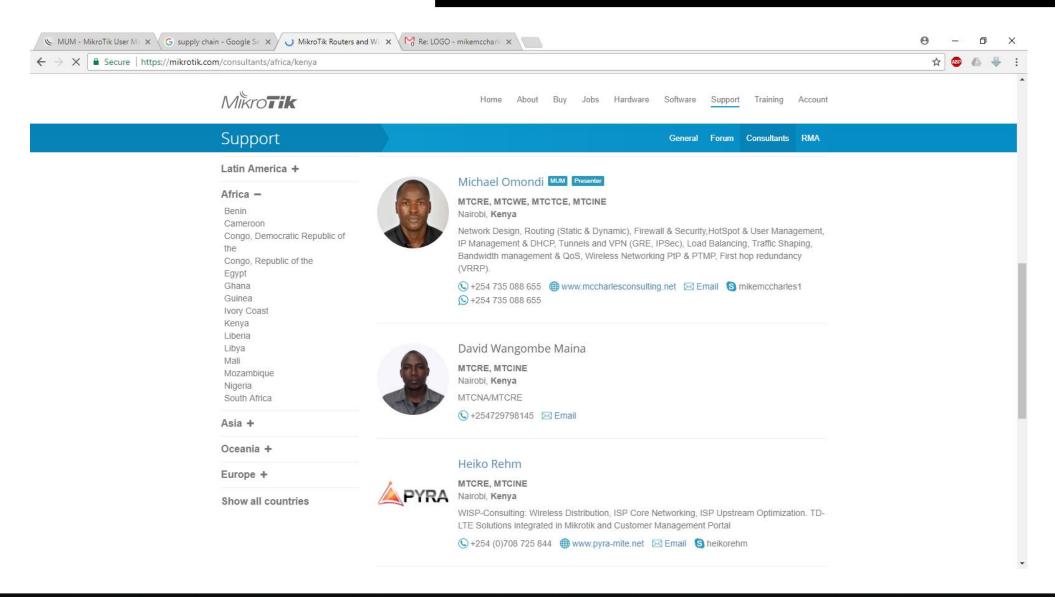


Support!

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Consultants





Conclusion

 Network operators across the continent are embracing change, lowering their operation costs and overheads by taking advantage of MikroTik's broad range of product.



Don't be left out!

Below are some of the companies enjoying..

- Mawingu Networks Nanyuki, Kenya
- 2. Castor Networks Juba, South Sudan
- 3. Habari Node Arusha, Tanzania
- 4. Microteck Gaborone, Botswana
- 5. Uyanzi Telecom Blantyre, Malawi
- 6. RCS Communication Juba, South Sudan

- 7. Axiom Networks Kigali, Rwanda
- 8. SpiderNet Bujumbura, Burundi
- 9. Somtel Mogadishu, Somalia
- 10. Samaritan's Purse Kenya, South Sudan, DRC
- 11. AMPHATH Eldoret, Kenya



Talk to us!



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The END!

Thank you for listening